



COLORADO

Department of Education

Justice Engaged Youth Hotline HB 24-1216

Introduction

During the 2024 legislative session, House Bill 24-1216, Supporting Justice-Engaged Students in Education Act was passed and signed by the Governor. The bill establishes a bill of rights for a K-12 student who is involved in any capacity with the juvenile or criminal justice system (justice-engaged student).

As part of this legislation, CDE is looking for a vendor who can establish and maintain a statewide hotline for justice-engaged students, families, and caregivers, Justice System personnel, and education personnel. Over the course of the 2025-26 school year, CDE will be gathering information and selecting a vendor to serve in this role.

Hotline Structure

The contractor shall provide a free service for outreach. The hotline staff will connect individuals to information or resources on a number of topics including but not limited to enrollment, attendance, credit transfer, and wrap-around services that support students continuing education. In addition, the contractor will track the type of information requested and needed.

CDE anticipates choosing a vendor to establish and maintain the hotline in Fall of 2025. CDE anticipates having a purchase order in place for the 2026-27 school year by July 2026.

A Request for information for interested vendors will be available through the purchasing office in mid-September.

Vendors and interested organizations, please contact Tricia Tittle at CDE_purchasing@cde.state.co.us.

If you have questions regarding this bill, please contact us using the information below.

- **Johann Liljengren** (Liljengren_j@cde.state.co.us and 303-968-0201)
 - o Director – Dropout Prevention & Student Re-engagement
- **Jewel Sale** (Sale_j@cde.state.co.us and 720-948-7998)
 - o Data Consultant – School Climate & Engagement

Key Dates

September 2025 – October 2025

- CDE conducts a Request for Information (RFI) process

July 2026 – October 2026:

- Start-up Period: The Contractor shall design, develop, and implement the call center and hire/ subcontract with staff for the call center.

November 2026 or Earlier:

- Operational period: The Contractor's call center shall be operational and live.

March 2027:

- Interim Report **June**

2027:

- Final Hotline Report